

Xerox eConcierge®

Supported Products List

The free Xerox eConcierge program is the quickest, easiest way to order printer supplies. To download the Supplies Assistant desktop application see your local Xerox Provider.

Free Lifetime Service Coverage

To qualify, simply use the Xerox eConcierge service for a minimum of 30 days and with your second supplies purchase for each eligible Xerox® product, its free lifetime service coverage will begin.

Xerox will continue to provide free lifetime service coverage, over the normal supported life of each eligible Xerox® product as long as you continue placing your supplies orders through the Xerox eConcierge service. The coverage is the same as that provided when the device was originally shipped — quick exchange, depot repair or onsite. Eligible products include all of the Xerox® printers and MFPs noted below. Xerox reserves the right to discontinue the service coverage for a specific model at any time.

Xerox® Devices

Printers and Multifunction Printers	Service Reward
Xerox® ColorQube® 8570	Yes ¹
Xerox® ColorQube® 8580	Yes ¹
Xerox® ColorQube® 8700	Yes ¹
Xerox® ColorQube® 8870	Yes ¹
Xerox® ColorQube® 8880	Yes ¹
Xerox® ColorQube® 8900	Yes ¹
Xerox® Phaser® 3250	Yes
Xerox® Phaser® 3260	Yes
Xerox® Phaser® 3300MFP	Yes
Xerox® Phaser® 3320	Yes
Xerox® Phaser® 3330	Yes
Xerox® Phaser® 3600	Yes
Xerox® Phaser® 3610	Yes
Xerox® Phaser® 3635MFP	Yes
Xerox® Phaser® 4500	Yes
Xerox® Phaser® 4510	Yes
Xerox® Phaser® 4600	Yes ¹
Xerox® Phaser® 4620	Yes ¹
Xerox® Phaser® 4622	Yes ¹
Xerox® Phaser® 5500	Yes
Xerox® Phaser® 5550	Yes
Xerox® Phaser® 6010	Yes
Xerox® Phaser® 6022	Yes
Xerox® Phaser® 6125	Yes
Xerox® Phaser® 6128MFP	Yes
Xerox® Phaser® 6130	No
Xerox® Phaser® 6140	Yes
Xerox® Phaser® 6180	Yes
Xerox® Phaser® 6180MFP	Yes

Printers and Multifunction Printers	Service Reward
Xerox® Phaser® 6250	No
Xerox® Phaser® 6280	Yes
Xerox® Phaser® 6300	No
Xerox® Phaser® 6350	No
Xerox® Phaser® 6360	Yes ¹
Xerox® Phaser® 6500	Yes
Xerox® Phaser® 6510	Yes
Xerox® Phaser® 6600	Yes ¹
Xerox® Phaser® 6700	Yes ¹
Xerox® Phaser® 7100	Yes ¹
Xerox® Phaser® 7400	Yes ¹
Xerox® Phaser® 7500	Yes ¹
Xerox® Phaser® 7750	No
Xerox® Phaser® 7760	Yes ¹
Xerox® Phaser® 7800	Yes ¹
Xerox® Phaser® 8500	No
Xerox® Phaser® 8550	No
Xerox® Phaser® 8560	Yes ¹
Xerox® Phaser® 8560MFP	Yes ¹
Xerox® Phaser® 8860	Yes ¹
Xerox® Phaser® 8860MFP	Yes ¹
Xerox® WorkCentre® 3210	Yes
Xerox® WorkCentre® 3215	Yes
Xerox® WorkCentre® 3220	Yes
Xerox® WorkCentre® 3225	Yes
Xerox® WorkCentre® 3315	Yes
Xerox® WorkCentre® 3325	Yes
Xerox® WorkCentre® 3335	Yes
Xerox® WorkCentre® 3345	Yes
Xerox® WorkCentre® 3550	Yes
Xerox® WorkCentre® 3615	Yes
Xerox® WorkCentre® 3655	Yes
Xerox® WorkCentre® 4150	Yes
Xerox® WorkCentre® 4250	Yes
Xerox® WorkCentre® 4260	Yes
Xerox® WorkCentre® 4265	Yes
Xerox® WorkCentre® 6015	Yes
Xerox® WorkCentre® 6027	Yes
Xerox® WorkCentre® 6400	Yes ¹
Xerox® WorkCentre® 6505	Yes
Xerox® WorkCentre® 6515	Yes
Xerox® WorkCentre® 6605	Yes ¹
Xerox® WorkCentre® 6655	Yes ¹
Xerox® WorkCentre® M20i	Yes

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Supported Products List

Non-Xerox® Devices

Manufacturer	Model
Samsung	CLP-310 Series
Samsung	CLX-6200 Series
Samsung	ML-2850 Series
Samsung	ML-2855 Series
Samsung	ML-3050 Series
Samsung	SCX-4623
Samsung	SCX-4x28 Series
Samsung	SCX-5635 Series
Lexmark	C540 ¹
Lexmark	C782
Lexmark	C792 ¹
Lexmark	C925 ¹
Lexmark	E120 ¹
Lexmark	E260
Lexmark	E360
Lexmark	E460
Lexmark	T640
Lexmark	T642
Lexmark	T654
Lexmark	X364 ¹
Lexmark	X466 ¹
Lexmark	X738 ¹
Lexmark	X792
HP	Color LaserJet 2500 [†]
HP	Color LaserJet 2840 [†]
HP	Color LaserJet 3000
HP	Color LaserJet 3600 [†]
HP	Color LaserJet 3800 [†]
HP	Color LaserJet 4600 [†]
HP	Color LaserJet 4650 [†]
HP	Color LaserJet 4700 [†]
HP	Color LaserJet 5550 [†]
HP	Color LaserJet 9000 Series
HP	Color LaserJet 9500
HP	Color LaserJet CM1017 [†]
HP	Color LaserJet CM1312 [†]
HP	Color LaserJet CM2320fxi
HP	Color LaserJet CM3530 [†]
HP	Color LaserJet CM4540 MFP ¹
HP	Color LaserJet CM4730
HP	Color LaserJet CM6030
HP	Color LaserJet CP1515 [†]
HP	Color LaserJet CP1518ni [†]
HP	Color LaserJet CP2025 [†]
HP	Color LaserJet CP3505 [†]
HP	Color LaserJet CP3525 [†]
HP	Color LaserJet CP4005 [†]
HP	Color LaserJet CP4020 Series
HP	Color LaserJet CP4520 Series
HP	Color LaserJet CP5225
HP	Color LaserJet CP5520 Series
HP	Color LaserJet CP6015 [†]
HP	Color LaserJet Pro M276 [†]
HP	Color LaserJet Pro M375 [†]
HP	Color LaserJet Pro M451 [†]
HP	Color LaserJet Pro M570 [†]

Manufacturer	Model
HP	LaserJet 1160
HP	LaserJet 1320 [†]
HP	LaserJet 2300 [†]
HP	LaserJet 2420 [†]
HP	LaserJet 3390 [†]
HP	LaserJet 4050 Series [†]
HP	LaserJet 4100 Series
HP	LaserJet 4200 [†]
HP	LaserJet 4240
HP	LaserJet 4250 [†]
HP	LaserJet 4300
HP	LaserJet 4345 [†]
HP	LaserJet 4350
HP	LaserJet 5200 [†]
HP	LaserJet 8100 Series
HP	LaserJet 8150 Series [†]
HP	LaserJet 9040
HP	LaserJet 9050 [†]
HP	LaserJet M1522 [†]
HP	LaserJet M1536
HP	LaserJet M2727 [†]
HP	LaserJet M3027
HP	LaserJet M3035
HP	LaserJet M4345
HP	LaserJet M4555 [†]
HP	LaserJet M5025
HP	LaserJet M5035
HP	LaserJet P1505 [†]
HP	LaserJet P2015
HP	LaserJet P2035
HP	LaserJet P2055 [†]
HP	LaserJet P3005 [†]
HP	LaserJet P3010 Series [†]
HP	LaserJet P4014
HP	LaserJet P4015 [†]
HP	LaserJet P4515 [†]
HP	LaserJet Pro CM1415
HP	LaserJet Pro CP1025
HP	LaserJet Pro CP1525 [†]
HP	LaserJet Pro M401 [†]
HP	LaserJet Pro M425 [†]
HP	LaserJet Pro M1212
HP	LaserJet Pro P1102w [†]
HP	LaserJet Pro P1606 [†]
Brother	HL-3040 ¹
Brother	HL-3070 ¹
Brother	HL-4040 ¹
Brother	HL-5370 ¹
Brother	MFC-7440
Brother	MFC-8690 ^{1†}
Brother	MFC-8890
Brother	MFC-9010 ¹
Brother	MFC-9440 ¹
Brother	MFC-9460 ¹
Brother	MFC-9840 ¹
Brother	MFC-9970 ^{1†}

Note: MFP = Multifunction printer

When Xerox eConcierge® devices reach end of support or service, they are no longer eligible to receive the free service reward.

¹Some non-toner supplies for this product are not monitored. For a complete list of supplies, refer to the Device Details in the Supplies Assistant desktop application. Check the device's front panel for the status of supplies not monitored by the Supplies Assistant. Purchase of non-monitored supplies through the Xerox eConcierge service does not affect the status of service rewards on eligible Xerox® products.

[†]Xerox compatible replacement cartridges available.

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